AirDoctor Humidify™

AD HUMIDIFY™ 1.0



User Manual

IMPORTANT SAFETY RULES

Read, understand and follow all instructions and safety information in this Manual before installing and using this product.

AIRDoctor®
BY IDEAL LIVING

Thank You

Congratulations on purchasing the AirDoctor Humidify.

Your AirDoctor Humidify is designed to help improve indoor comfort by maintaining healthy humidity levels through advanced evaporative humidification technology. Dry indoor air can occur when running your heater, in air-conditioned environments, or other dry indoor conditions. Low humidity may contribute to dry skin, irritated nasal passages, dry throat, static electricity, and general indoor discomfort.

Unlike conventional humidifiers that produce visible mist, the AirDoctor Humidify uses natural evaporation to add moisture to the air. The built-in humidity sensor continuously monitors room conditions and automatically adjusts operation to maintain your selected humidity level.

The AirDoctor Humidify combines a compact footprint, top-fill water tank, intelligent humidity sensing with display, automatic humidity control, Humidify Halo status indication, Auto-Dry technology, and optional aromatherapy functionality.

PLEASE NOTE: For optimal performance and your safety, please read and follow all instructions in this Manual.



Table of Contents

Important Safety Instructions 2

Before Using Your AirDoctor Humidify 3

Knowing Your AirDoctor Humidify 4

Proper Usage 5

Product Benefits 6
Getting Started - Set Up 6
What's In The Box 8

Product Features 9
Humidity Control and Humidify Halo 10
Understanding Humidification Performance 10
Water Quality Recommendations 10
Mood Light 11
Essential Oil Pad 12
Auto-Dry Technology 13

Cleaning and Maintenance 14
Replacing the Hydration Pad 14

FAQ & Troubleshooting 15

Specifications 17

AirDoctor One-Year Limited Warranty 18

Customer Service Contact Information 18

Arbitration Agreement 19

Important Safety Instructions

⚠ WARNING

- **Safety precautions must always be used when operating this or any electrical appliance to reduce the risk of injury, electric shock, or fire.**
- **Read and follow all instructions before using this product.**
- **Use this product only as described in this Manual.**
- **To reduce the risk of injury or electrical shock, do not attempt to service this product in any manner other than those described in the Maintenance section of this Manual.**
- The AirDoctor Humidify™ is an electrical appliance. Adult supervision is required when operating around children.

  • Use only indoors.

  • Always place the unit on a stable, level surface.

  • Keep the humidifier away from bathtubs, sinks, pools, and other sources of water.

  • Never immerse the unit, power cord, or power adapter in water.

  • Do not operate the humidifier with a damaged cord, plug, or adapter.

  • Keep the power cord away from heated surfaces.

  • Do not place objects on top of the humidifier.

  • Do not block air intake or air outlet openings.

  • Unplug the unit before cleaning, maintenance, or relocation.

  • Do not insert fingers or foreign objects into any opening.

  • Do not add essential oils directly into the water tank or humidification system.

  • Keep the humidifier and power cord out of reach of children and pets.

FAILURE TO FOLLOW THESE INSTRUCTIONS COULD RESULT IN SERIOUS INJURY OR PROPERTY DAMAGE

Important Safety Instructions

⚠ WARNING



Install Appliance and Cord Out Of Reach Of Children And Pets

To Avoid Risk Of Harm From Electrocution or From Children Touching/Pulling the Unit or Cord, or From a Falling Unit

- Never Install Unit Near Or Above Where Children May Sleep Or Play
- Follow All Installation Instructions Carefully
- After Installation Confirm Unit Is Secure And Can Not Fall

FAILURE TO FOLLOW THE SAFETY AND OTHER INSTRUCTIONS IN THIS MANUAL COULD RESULT IN SERIOUS INJURY OR DEATH



Risk of Electrical Shock

Read And Follow All Instructions In This Manual For Safe Use Of This Electric Appliance

- Turn off controls and unplug unit when not in use
- Never use near water or with wet hands
- Supervise when operating around children

FAILURE TO FOLLOW THE SAFETY AND OTHER INSTRUCTIONS IN THIS MANUAL COULD RESULT IN SERIOUS INJURY OR DEATH



Rotating Fan Blades

Keep Fingers, Hair, Loose Clothing, Jewelry And Foreign Objects Away From Openings To Avoid Injury

FAILURE TO FOLLOW THE SAFETY AND OTHER INSTRUCTIONS IN THIS MANUAL COULD RESULT IN SERIOUS INJURY OR DEATH

Before Using Your AirDoctor Humidify

1. Remove all packaging materials.
2. Verify that all components are present and undamaged.
3. Install the humidification hydration pad.
4. Place the unit on a flat surface then add water.
5. Fill the water tank with clean water.
6. Connect the power adapter and plug the unit into a suitable electrical outlet.

Your AirDoctor Humidify is now ready for operation.

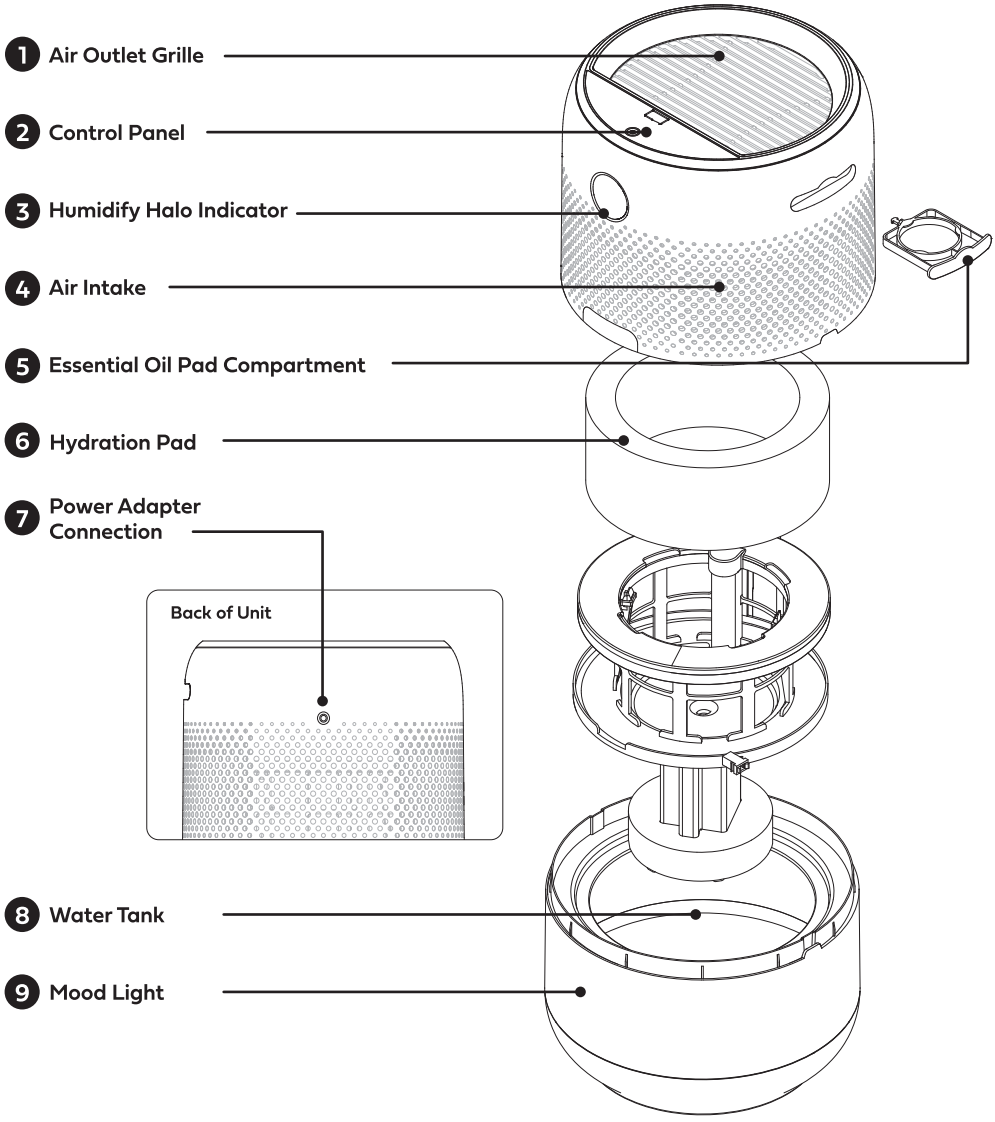


Knowing Your AirDoctor Humidify

Main Parts

1. Air Outlet Grille
2. Control Panel
3. Humidify Halo Indicator
4. Air Intake
5. Essential Oil Pad Compartment
6. Hydration Pad
7. Power Adapter Connection
8. Water Tank
9. Mood Light

The AirDoctor Humidify is designed for use in bedrooms, nurseries, offices, and other indoor environments where maintaining comfortable humidity levels is desired.



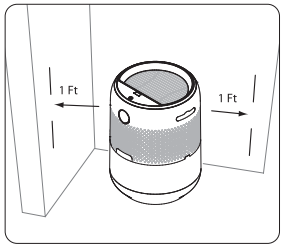
Proper Usage

For best performance:

1. Place the unit at least 12 inches away from walls and furniture.
2. Keep Air Intake and Air Outlet Grille openings unobstructed.
3. Avoid placing the humidifier directly beneath shelves or cabinets.
4. Keep doors and windows closed whenever possible while humidifying.
5. Always operate the humidifier with the hydration pad properly installed.
6. Use clean household tap water or tap, distilled or reverse osmosis water.
7. Place on opposite sides of the room. Maintain 6-10 feet distance.

Humidity levels may require several days to stabilize when the humidifier is first installed in a very dry environment.

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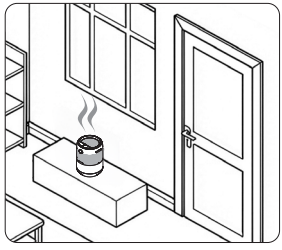
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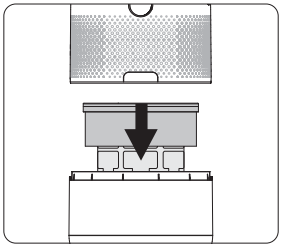
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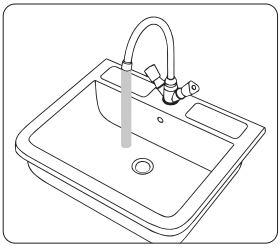
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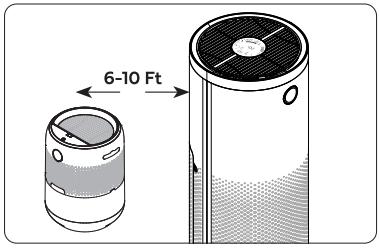
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Product Benefits

The AirDoctor Humidify uses evaporative humidification technology to add moisture to indoor air naturally.

Water is absorbed into a specially designed evaporative hydration pad. As air passes through the moistened hydration pad, water naturally evaporates into the airflow and is released back into the room.

Because the humidifier relies on natural evaporation instead of ultrasonic mist generation, it does not produce visible water droplets during normal operation.

The humidifier continuously monitors room humidity using its integrated humidity sensor and automatically adjusts operation to maintain the selected humidity level. You can see the tracked humidity level on the display.

For most homes, AirDoctor recommends maintaining indoor humidity between 30% and 50% relative humidity for maximum comfort.

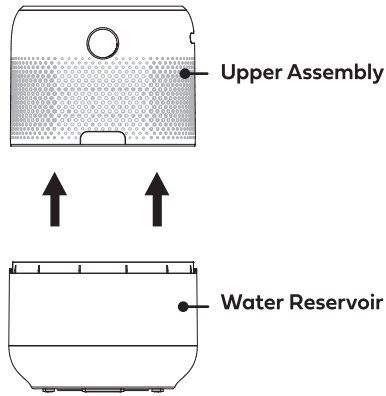
Getting Started

Setup

Step 1

Remove Upper Assembly

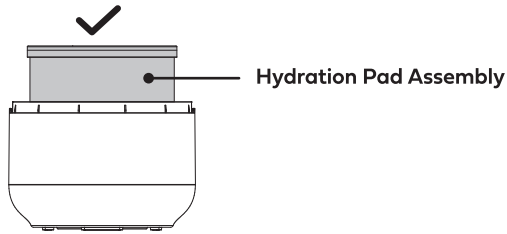
Lift the upper assembly from the water reservoir.



Step 2

Check Hydration Pad Installation

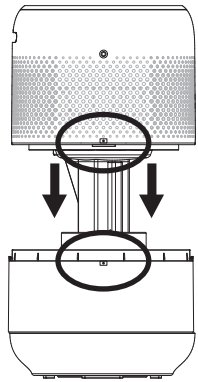
Remove the protective bag from the hydration pad. Place hydration pad so it is fully seated in the holder.



Step 3

Align & Reinstall

Align the black dot on the upper assembly (back side) with the black dot on the tank and gently lower into position.



Getting Started

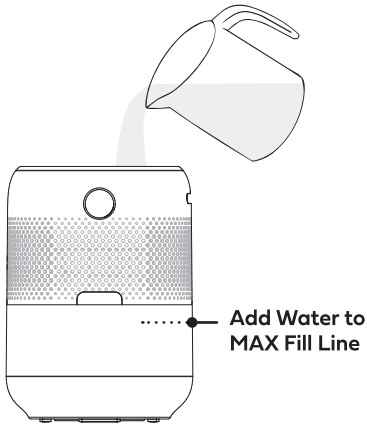
Step 4

Fill Water Reservoir

Fill the reservoir by pouring water through the top grille. Fill up to the MAX line, and do not overfill. Any type of clean water may used including reverse osmosis (RO) water, distilled water, or household tap water.

Note: hard water may require more frequent cleaning due to increased mineral accumulation, and may reduce hydration pad life.

Note: Make sure product is unplugged during filling or cleaning.



Step 5

Power On

Plug in the humidifier and press the Power button to begin humidifying.

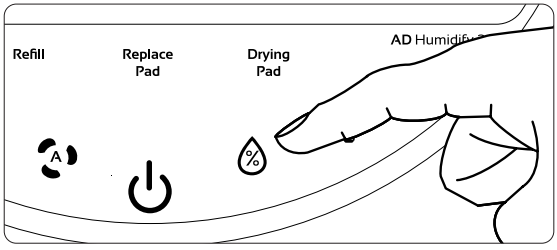
Select your preferred operating level using the fan control button.



Step 6

Set Up Humidity Preference

The unit starts up in auto-mode. Auto-mode is preset to 40% humidity. You can adjust settings and the target humidity level for your comfort preference.





Product Benefits

Natural Evaporative Humidification

The AirDoctor Humidify adds moisture to the air through natural evaporation without producing visible mist.

Automatic Humidity Control

The integrated humidistat continuously monitors room humidity and automatically adjusts operation.

Humidify Halo

The Humidify Halo provides simple visual confirmation when the selected humidity target has been reached. The display informs you of the humidity level.

Auto-Dry Technology

Auto-Dry helps reduce residual moisture in the hydration pad after operation.

Quiet Operation

Multiple fan speed settings allow users to balance humidification performance and sound levels.

Top-Fill Convenience

The water tank design allows quick and easy refilling.

Clean Humidification

Designed to deliver moisture without the mess. Evaporative humidification humidifies to the air without the wet mist. This means no wet spray, and minimal mineral residue (white dust).

What's In The Box

- AirDoctor Humidify
- Hydration Pad
- Water Reservoir
- Power Adapter
- Quick Start Guide
- 1 Essential Oil Pad

Product Features

Control Panel

1. **Dim Mode**
   Dim mode will turn off the display lighting.

2. **Fan Control Button**
   Activate Auto Mode by clicking the button until the "A" inside the button is illuminated.
   Cycle through: Low | Medium | High | Auto

3. **Power**
   Turns the humidifier ON and OFF.

4. **Humidity Target**
   Press button to set your target humidity level.

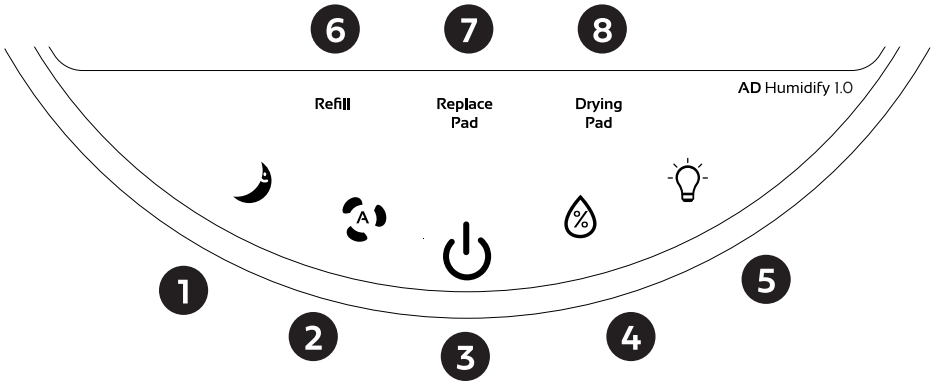
5. **Mood Light**
   Press button to activate the mood light and toggle between color options.

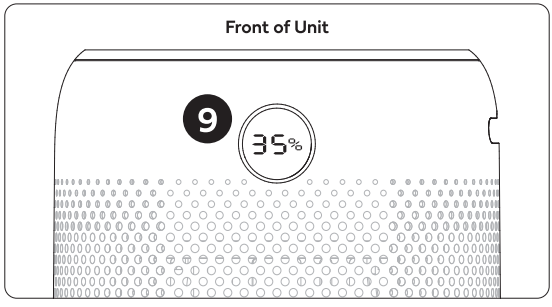
6. **Refill Indicator Light**
   Illuminates when the reservoir is low and needs water.

7. **Replace Hydration Pad Indicator Light**
   Illuminates when the hydration pad should be replaced. When light illuminates, hold for 10 seconds. You can ovverride the 3 month timer by holding for 20 seconds, this resets the hydration pad 3 month timer interval.

8. **Drying Hydration Pad Indicator Light**
   Indicates Hydration Pad Drying Mode is active. See Product Description section for more information about the Auto-Dry functionality.

9. **Humidify Halo**
   Displays the ambient Humidity level percentage. Provides visual feedback when target humidity has been reached.





Product Features

Humidity Control and Humidify Halo

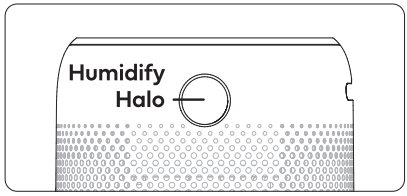
The Humidify Halo provides visual confirmation of humidity conditions. When humidity is below the selected target, the Humidify Halo remains off while humidification continues. When the selected humidity target has been reached, the Humidify Halo illuminates blue.

Example:

If humidity is set to 35% Relative Humidity:

- Below 35% RH — Humidification operates
- At 35% RH — Humidify Halo illuminates blue
- Above 35% RH — Humidification pauses

When humidity falls below the selected setting, operation automatically resumes.



Understanding Humidification Performance

Humidification performance varies based on environmental conditions.

Room Size

Larger rooms generally require more time to reach the desired humidity level.

Temperature

Warm air can hold more moisture than cool air, which may affect humidity response times.

Ventilation

Open windows, HVAC operation, and exhaust fans may remove humidified air from the room.

Initial Room Conditions

Very dry rooms, flooring, furniture, and building materials may absorb moisture before noticeable humidity increases occur.

Open Floor Plans

Large connected spaces may increase the time required to reach target humidity.

Water Quality Recommendations

The AirDoctor Humidify is designed for use with:

- Household tap water
- Distilled water
- Reverse Osmosis (RO) Water

Tap water may result in:

- Increased mineral accumulation
- More frequent cleaning requirements
- Reduced hydration pad life

Product Features

Never add any of the following to the water tank:

- Essential oils
- Cleaning chemicals
- Water treatment products
- Fragrances
- Salts
- Disinfectants directly into the water tank or reservoir.

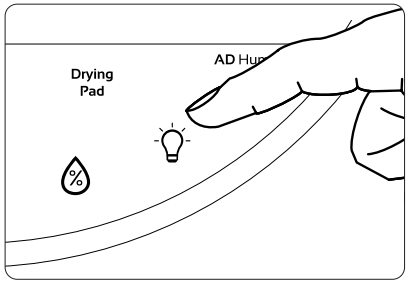
Adding these materials may damage the humidifier and affect performance.

Mood Light

The AirDoctor Humidify includes an integrated Mood Light designed to create a relaxing and comfortable atmosphere while the humidifier is operating.

The Mood Light is located inside the water tank and illuminates the tank with soft LED lighting. Users may select a specific color or activate an automatic color-changing mode.

The Mood Light is intended as a comfort feature and does not affect humidification performance.



Using the Mood Light

Press the Mood Light button on the control panel to control the lighting options.

Selecting a Fixed Color

While the Mood Light is on, continue pressing the Mood Light button to cycle through the available colors individually.

Available colors include:

- Green
- Red
- Purple
- White
- Dark Blue
- Orange
- Light Blue

When the desired color is displayed, stop pressing the button. The humidifier will remain illuminated in the selected color until changed.

Automatic Color Cycle

Press the Mood Light button once to activate the automatic color-changing mode.

In this mode, the Mood Light will continuously transition through all available colors in a repeating sequence, creating a calming ambient lighting effect.

Automatic cycle includes all the colors listed above. The humidifier will continue operating normally while the automatic color cycle is active.

Turning the Mood Light Off

Continue pressing the Mood Light button until the lighting function is turned off. The humidifier will continue operating normally when the Mood Light is off.

Product Features

Benefits of the Mood Light

The integrated Mood Light may help create a relaxing environment in:

- Bedrooms
- Children's rooms
- Living rooms
- Nurseries
- Home offices

Many users choose a soft color setting during evening hours or activate the automatic color cycle as ambient room lighting.

IMPORTANT INFORMATION

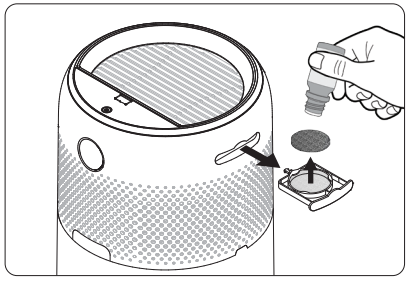
- The Mood Light is intended for ambient illumination only.
- The lighting feature may be used independently of humidity settings.
- The LED lighting system requires no maintenance under normal operation.
- The Mood Light consumes minimal power and does not significantly affect overall product energy consumption.

PLEASE NOTE: The Mood Light is an optional comfort feature. Humidification performance remains the same whether the Mood Light is on or off.

Essential Oil Compartment and Pad

The AirDoctor Humidify includes an Essential Oil Pad designed to provide optional fragrance during operation.

The Essential Oil Pad allows users to enjoy aromatherapy without introducing oils into the water tank or humidification system.



Using the Essential Oil Pad

1. Turn the humidifier off.
2. Remove the Essential Oil Pad.
3. Apply 2–5 drops of essential oil to the pad.
4. Reinstall the pad.
5. Turn the humidifier on.

As air moves through the humidifier, fragrance may be gently dispersed into the room.

IMPORTANT INFORMATION

- Use only a small amount of essential oil.
- Do not oversaturate the pad.
- Reapply oil as needed.
- Replace the pad if it becomes damaged or excessively worn.

Product Features

WARNING

Do not place essential oils directly into:

- The water tank
- The water reservoir
- The hydration pad
- Internal water-carrying components

Doing so may damage the humidifier, reduce performance, shorten hydration pad life, and may void the warranty. The essential oil pad is the only approved method for fragrance use.

Using the Essential Oil Pad

The Essential Oil Pad does not require routine washing. When changing fragrances, allow the pad to dry completely before applying a new scent.

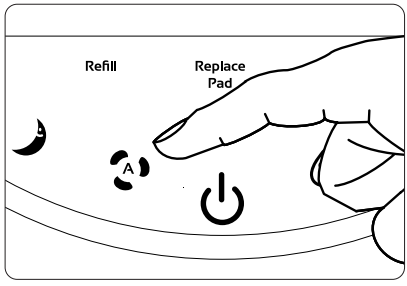
Tips for Best Results

- Use high-quality essential oils.
- Start with a small amount.
- Adjust the number of drops based on personal preference.
- Keep oils out of reach of children and pets.

The AirDoctor Humidify operates normally whether or not fragrance is used.

Auto-Dry Technology

The AirDoctor Humidify incorporates Auto-Dry Technology to help reduce retained moisture in the hydration pad.



When the humidifier is turned off, or when the tank is empty, the Auto-Dry function is automatically activated:

- Water delivery stops.
- The fan may continue operating briefly.
- Residual moisture is reduced.
- Prevents Mold Buildup in the Hydration Pad.

The Auto-Dry indicator illuminates while the feature is active. Auto-Dry is a normal operating function and does not indicate a malfunction.

We also recommend running Auto-Dry before extended storage to help reduct moisture in the Hydration Pad.

Cleaning and Maintenance

Regular maintenance is essential for long-term performance.

Weekly Maintenance

- Empty and rinse the water tank with warm soapy water.
- Wipe accessible surfaces.
- Remove visible deposits.

Monthly Maintenance

- Inspect intake openings.
- Clean outlet grilles.
- Inspect hydration pad condition.
- Remove mineral buildup.

Seasonal Storage

Before storage:

1. Empty all water.
2. Clean all components.
3. Dry completely.
4. Store in a clean, dry location.

Replacing the Hydration pad

The AirDoctor Evaporative Hydration Pad is designed for moisture transfer and long-term durability. Minerals naturally accumulate within the Hydration Pad during operation.

Over time this may reduce:

- Humidification performance
- Airflow
- Efficiency

Typical Hydration Pad life is approximately three months depending on water quality, humidity settings, and operating conditions.

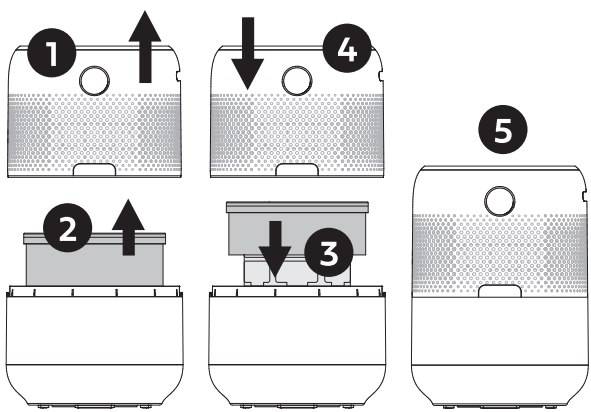
Replace the Hydration Pad if:

- Humidification performance decreases.
- Odors develop.
- Mineral accumulation becomes excessive.
- The hydration pad indicator activates.

Use only genuine AirDoctor replacement hydration pads.

Hydration Pad Replacement

1. Remove upper assembly.
2. Remove hydration pad assembly.
3. Install new hydration pad.
4. Reassemble humidifier.
5. After replacement, reset the hydration pad reminder by holding the "Replace Pad" button for 10 seconds. You can override this reminder by holding the replace pad for 20 seconds. This allows you to reset the hydration pad timer prior to the 3 months time interval.



FAQ & Troubleshooting

Before contacting our Customer Service department, please try the following solutions:

QUESTION	ANSWER
Why is humidity increasing slowly?	Room size, ventilation, temperature, and starting humidity conditions all affect performance.
Why is the Humidify Halo off?	The selected humidity target has not yet been reached.
Why did the humidifier stop running?	The humidity target may have been reached or low-water protection may have activated.
Why does the fan continue running after shutdown?	Auto-Dry Technology may be active.
Why don't I see visible mist?	The AirDoctor Humidify uses evaporative technology. Visible mist is not expected during normal operation.
Why is the hydration pad changing color?	Minerals in the water will get trapped in the hydration pad, which may result in mineral buildup on the hydration pad that looks like a change of color.

FAQ & Troubleshooting

Before contacting our customer service department, please try the following solutions:

QUESTION	ANSWER
Unit Does Not Turn On	• Check outlet power. • Verify adapter connection. • Confirm power button operation. If this continues contact customer service. **800.221.2515 | info@airdoctor.com**
Low Water Indicator	Water is low in the reservoir tank. Refill with water to continue operating normally.
Low Humidification Output	• Inspect the hydration pad. • Replace the hydration pad if necessary. • Verify airflow is unobstructed.
Excessive Noise	Verify the unit is on a stable surface.
Hydration Pad Reminder Illuminated	• Replace the hydration pad. • Reset the reminder.
Display Appears Dim	Disable Dim Mode.
Auto-Dry Indicator Active	Auto-Dry runs when the machine is turned off. Auto-Dry will also run when the tank is empty.

Specifications

Product Name:
AirDoctor Humidify™ 1.0

Technology:
Evaporative Humidification

Tank Capacity:
3.0 L

Humidification Capacity:
5.2 L/day

Fan Speeds:
Low, Medium, High , and Auto

Maximum Noise Level:
49 dBA

Humidity Targets:
30–50% RH

Display Range:
10–90% RH

Hydration Pad Media:
PET Evaporative Media

Hydration Pad Life:
3 Months Approximately

Dimensions:
8 in. Diameter × 12 in. Height

Power Adaptor Input Voltage:
120 V AC

Power Consumption:
12 Watts

AirDoctor Humidify™ 1.0 One-Year Limited Warranty

Your AirDoctor Humidify is warrantied to be free from defects in materials and workmanship for one year from the original purchase date. Should the product have a defect in materials or workmanship, we will repair or replace it without charge to you (a shipping and processing fee will apply). To obtain service under warranty, simply call our customer service center toll-free at **800.221.2515.**

This warranty does not cover damage caused by accident, misuse or any use other than as intended and described in this product manual, or damage resulting from failure to maintain and clean this product as specified in this product manual. This warranty applies only to the original purchaser of the AirDoctor Humidify 1.0™. This warranty does not cover the Hydration Pad.

ALL EXPRESS AND IMPLIED WARRANTIES FOR THIS PRODUCT, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO THE WARRANTY PERIOD, AND NO WARRANTIES, WHETHER EXPRESS OR IMPLIED, WILL APPLY AFTER THIS PERIOD.

Some states do not allow limitations on the duration of implied warranties, so the above limitation may not apply to you. While this warranty gives you specific legal rights, you may also have other rights which may vary from state to state.

Customer Service Contact Information:

AirDoctor, LLC

800.221.2515 | airdoctor.com | P.O. Box 9159 | Van Nuys, CA | 91409-8291

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Patent List at: airdoctorpro.com/pages/patent

Arbitration Agreement

ALTHOUGH DISPUTES WITH OUR VALUED CUSTOMERS ARE RARE, IN THE UNLIKELY EVENT OF A DISPUTE, WE HAVE ESTABLISHED THIS ARBITRATION AGREEMENT.

PLEASE READ THIS AGREEMENT CAREFULLY. YOU ACCEPT THE TERMS OF THIS AGREEMENT BY RETAINING THE PRODUCT(S) SHIPPED IN CONNECTION WITH THIS AGREEMENT (THE "PRODUCTS") FOR MORE THAN THIRTY (30) DAYS AFTER RECEIPT. IF YOU DO NOT AGREE TO THE TERMS OF THIS AGREEMENT, YOU MAY RETURN THE PRODUCT TO COMPANY WITHIN THIRTY (30) DAYS OF RECEIPT FOR A FULL REFUND.

THIS ARBITRATION AGREEMENT ("AGREEMENT") AFFECTS YOUR LEGAL RIGHTS AND REMEDIES BY PROVIDING THAT DISPUTES BETWEEN YOU AND THE MANUFACTURER, DISTRIBUTOR AND/OR SELLER OF THIS PRODUCT (COLLECTIVELY, "COMPANY"), MUST BE RESOLVED THROUGH BINDING ARBITRATION OR IN SMALL CLAIMS COURT (IF THE DISPUTE QUALIFIES), BUT NOT OTHER COURTS. IT ALSO PROVIDES THAT ANY DISPUTE CANNOT BE RESOLVED IN A CLASS ACTION OR OTHER PROCEEDING WHERE YOU REPRESENT OTHER PERSONS OR OTHER PERSONS REPRESENT YOU, AND THAT NO CLASS OR REPRESENTATIVE ARBITRATIONS ARE PERMITTED. PLEASE CAREFULLY READ ALL TERMS IN THIS AGREEMENT.

1. **RESOLUTION OF CLAIMS OR DISPUTES.**
   Any claim or dispute between you and the Company (or any of the Company's subsidiaries or affiliates) arising out of or relating in any way to the Product or this Agreement shall be resolved through (a) final, binding arbitration, or (b) adjudication in small claims court in Los Angeles County. If you choose arbitration, this arbitration obligation is reciprocally binding on both you and the Company and applies regardless of whether the claim or dispute involves a tort, fraud, misrepresentation, product liability, negligence, violation of a statute, or any other legal theory. Both you and the Company specifically acknowledge and agree that, if you choose arbitration, you waive your right to bring a lawsuit based on such claims or disputes and to have such lawsuit resolved by a judge or jury.

2. **LIMITATION OF LEGAL REMEDIES.**
   All arbitrations under this Agreement shall be conducted on an individual (and not a class-wide) basis, and an arbitrator shall have no authority to award class-wide relief. You acknowledge and agree that this Agreement specifically prohibits you and the Company from commencing arbitration proceedings as a representative of others or joining in any arbitration proceedings brought by any other person. The parties agree that no class or representative actions of any type are permitted.

3. **ARBITRATION PROCEDURES.**
   a. BBefore instituting an arbitration, if you have any dispute, we strongly encourage you to contact the Company to try to resolve the matter by calling 800.218.3560, although you are not required to do so.

   b. Prior to filing an arbitration demand, you and the Company agree that the demanding party will serve on the other party a written notice of dispute, individually signed and sworn under penalty of perjury. In addition to stating the particular circumstances of the demand, the notice of dispute will offer the party on whom it is served the opportunity to engage in mediation, at the cost of the Company, to address the dispute. You and the Company agree that any notice of dispute that is substantially similar to a previously filed notice will be invalid.

   c. The arbitration of any claim or dispute under this Agreement shall be conducted in accordance with the expedited procedures set forth in the JAMS Comprehensive Arbitration Rules and Procedures as those Rules exist on the date you receive the Product, including Rules 16.1 and 16.2 of those Rules. These rules and procedures are available by calling JAMS or by visiting its web site at jamsadr.com. The arbitration of any claim or dispute under this Agreement shall be conducted by an arbitrator who has at least five years of experience conducting arbitrations.

   d. The arbitration of any claim or dispute under this Agreement shall be conducted in the State of California or, if the dispute arose outside of California, you have the option to conduct the arbitration in the jurisdiction where the dispute arose. For claims of $10,000 or less, you may choose whether the arbitration proceeds in person, by telephone, or based only on submissions.

   e. Judgment of the court shall be entered on the award rendered by the arbitrator in any court having jurisdiction.

   f. The Company shall pay costs for the arbitration of claims, including any JAMS Case Management Fee and all professional fees for the arbitrator's services. The Company shall pay the fees and costs of its own counsel, experts and witnesses and shall not be able to recoup them from you even if you do not prevail in the arbitration. Unless otherwise provided by law, you acknowledge and agree that you shall pay the fees and costs of your own counsel, experts and witnesses, and any applicable filing fees. You and the Company can agree, however, that the arbitrator may issue an award of costs or fees upon a finding that either the substance of the claim, the defense, or the relief sought, is frivolous or brought for an improper purpose.

4. **MASS ARBITRATION PROCEDURES.**
   a. JAMS Mass Arbitration Procedures and Guidelines (the "Guidelines") will apply in the case of Mass Arbitration as defined in Procedure 1(c) of the Guidelines.

   b. Nothing in this Agreement shall be construed to prevent JAMS from consolidating arbitrations involving common issues of fact or law in accordance with its rules and procedures.

   c. In any instance where JAMS consolidates a group of 75 or more individual arbitrations, the arbitrator will select between five and ten "test cases" to be arbitrated on an expedited basis. During the pendency of these test cases, no additional arbitrations involving common issues of fact or law may be filed; however, any limitations periods applicable to these arbitrations will be tolled during the pendency of the test cases.

5. **CHOICE OF LAW.**
   The arbitration provisions of this Agreement and any arbitration conducted pursuant to the terms of this Agreement shall be governed by the Federal Arbitration Act (9 U.S.C. Secs. 1-16). In this respect, the parties acknowledge that this Agreement involves a transaction conducted in interstate commerce. Otherwise, this Agreement and the rights of the parties hereunder shall be governed by and construed in accordance with the laws of the State of California, exclusive of conflict or choice of law rules.

6. **SEVERABILITY.**
   If any provision of this Agreement is declared or found to be unlawful, unenforceable or void, such provision will be ineffective only to the extent that it is found unlawful, unenforceable or void, and the remainder of the provision and all other provisions shall remain fully enforceable.

Acuerdo De Arbitraje

AUNQUE LAS DISPUTAS CON NUESTROS VALIOSOS CLIENTES SON INUSUALES, EN EL IMPROBABLE EN CASO DE QUE SURJA UNA DISPUTA, HEMOS ESTABLECIDO ESTE ACUERDO DE ARBITRAJE.

POR FAVOR, LEA CON MUCHA ATENCIÓN ESTE ACUERDO. USTED ACEPTA LOS TÉRMINOS DE ESTE ACUERDO AL CONSERVAR EL PRODUCTO (O PRODUCTOS) ENVIADOS EN CONEXIÓN CON ESTE ACUERDO (LOS "PRODUCTOS") POR MÁS DE TREINTA (30) DÍAS DESPUÉS DE HABERLOS RECIBIDO. SI USTED NO ESTUVIERA DE ACUERDO CON LOS TÉRMINOS DE ESTE ACUERDO, PODRÁ DEVOLVER EL PRODUCTO A LA COMPAÑÍA DENTRO DE LOS TREINTA (30) DÍAS POSTERIORES A HABERLOS RECIBIDO PARA OBTENER UN REEMBOLSO COMPLETO.

ESTE ACUERDO DE ARBITRAJE ("ACUERDO") AFECTA SUS DERECHOS Y RECURSOS LEGALES YA QUE DISPONE QUE LAS DISPUTAS ENTRE USTED Y EL FABRICANTE, DISTRIBUIDOR Y/O VENDEDOR DE ESTE PRODUCTO (COLECTIVAMENTE, "COMPAÑÍA"), DEBERÁN RESOLVERSE MEDIANTE UN ARBITRAJE LEGALMENTE VINCULANTE O EN UN TRIBUNAL DE RECLAMOS MENORES (SI LA DISPUTA CALIFICA), Y NO POR MEDIO DE OTROS TRIBUNALES. TAMBIÉN, DISPONE QUE NO SE PODRÁN RESOLVER LAS DISPUTAS A TRAVÉS DE UNA DEMANDA COLECTIVA U OTRO PROCEDIMIENTO EN EL CUAL USTED REPRESENTE A OTRAS PERSONAS U OTRAS PERSONAS LO REPRESENTEN A USTED, Y QUE NO SE PERMITEN ARBITRAJES COLECTIVOS O DE GRUPO REPRESENTATIVO. POR FAVOR, LEA ATENTAMENTE TODOS LOS TÉRMINOS DE ESTE ACUERDO.

1. **RRESOLUCIÓN DE RECLAMOS O DISPUTAS.**
   Todo reclamo o disputa entre usted y la Compañía (o cualquiera de las subsidiarias o filiales de la Compañía) que surjan o se relacione de alguna manera con el Producto o con este Acuerdo, se resolverá mediante (a) arbitraje vinculante y definitivo, o (b) adjudicación en un tribunal de reclamos menores del Condado de Los Ángeles. Si opta por el arbitraje, esta obligación de arbitraje es recíprocamente vinculante tanto para usted como para la Compañía y se aplicará independientemente de si el reclamo o disputa consistieran de un perjuicio, fraude, falsedad, responsabilidad por productos, negligencia, violación de una ley o cualquier otra teoría legal. Tanto usted como la Compañía reconocen y aceptan específicamente que, si opta por el arbitraje, usted renunciará a su derecho de entablar una demanda con base en dichos reclamos o disputas y de que dicho juicio se resuelva ante un juez o jurado.

2. **LIMITACIÓN DE LOS RECURSOS LEGALES.**
   Todos los arbitrajes en virtud de este Acuerdo se llevarán a cabo de forma individual (y no colectiva), y el árbitro no tendrá autoridad para otorgar una compensación colectiva. Usted reconoce y acepta que este Acuerdo prohíbe específicamente, tanto a usted como a la Compañía, la iniciación de procedimientos de arbitraje en representación de otros o unirse a cualquier procedimiento de arbitraje iniciado por cualquier otra persona. Las partes acuerdan que no se permiten ningún tipo de acciones colectivas ni representativas.

3. **PROCEDIMIENTOS DE ARBITRAJE.**
   a. En el caso de que usted tenga una disputa, le recomendamos encarecidamente que, antes de iniciar un procedimiento de arbitraje, trate de resolver el asunto comunicándose con la Compañía llamando al 800.218.3560, aunque no está obligado a hacerlo.

   b. Antes de iniciar un arbitraje, usted y la Compañía acuerdan que la parte demandante entregará a la otra parte un aviso de disputa por escrito, firmado individualmente y bajo juramento de perjurio. Además de indicar las circunstancias particulares de la demanda, la notificación de disputa ofrecerá a la parte a la que se le notifica la oportunidad de participar en una mediación, a costa de la Compañía, para resolver la disputa. Usted y la Compañía acuerdan que no será válido cualquier aviso de disputa que sustancialmente sea similar a otro aviso presentado anteriormente.

   c. El arbitraje de cualquier reclamo o disputa en virtud de este Acuerdo se llevará a cabo de conformidad con los procedimientos expeditivos establecidos en las Reglas y Procedimientos Integrales de Arbitraje de la organización JAMS, tal como estén en existencia en la fecha en que usted recibe el Producto, incluidas las Reglas 16.1 y 16.2 de esas Reglas. Estas reglas y procedimientos están disponibles llamando a JAMS o visitando su sitio web en jamsadr.com. El arbitraje de cualquier reclamo o disputa en virtud de este Acuerdo será realizado por un árbitro que tenga al menos cinco años de experiencia en tramitar procedimientos de arbitraje.

   d. El arbitraje de cualquier reclamo o disputa en virtud de este Acuerdo se llevará a cabo en el Estado de California o, si la disputa surgió fuera de California, usted tiene la opción de que el arbitraje se lleve a cabo en la jurisdicción donde surgió la disputa. En los reclamos de $10,000 o menos, usted podrá optar por si el arbitraje procederá en persona, por teléfono o sólo basado en la presentación de documentos.

   e. En cualquier tribunal que tenga jurisdicción, la sentencia del tribunal se dictará con base en la decisión emitida por el árbitro.

   f. La Compañía pagará los costos del arbitraje por reclamos, incluyendo toda Comisión por la Gestión del Caso que cobre JAMS y todos los honorarios por los servicios del árbitro. La Compañía pagará los honorarios y costos de sus propios abogados, peritos y testigos y no podrá cobrarle a usted para recuperarlos, incluso si usted no prevalece en el arbitraje. Excepto en los casos en que exista alguna disposición contraria de la ley, usted reconoce y acepta que deberá pagar los honorarios y costos de sus propios abogados, peritos y testigos, y cualquier costo de presentación aplicable. Sin embargo, usted y la Compañía pueden acordar que el árbitro pueda emitir una decisión sobre los costos u honorarios al determinar que el fundamento del reclamo, la defensa o el resarcimiento solicitado es frívolo o se presenta con un propósito indebido.

4. **PROCEDIMIENTOS DE ARBITRAJE MASIVO.**
   a. Los Procedimientos y Directrices de Arbitraje Masivo de JAMS (las "Directrices") se aplicarán en el caso de un Arbitraje Masivo tal y como se define en el Procedimiento 1(c) de las Directrices.

   b. Ninguna de las disposiciones de este Acuerdo se interpretará de modo que impida que JAMS consolide arbitrajes que abarquen cuestiones comunes de hecho o de derecho de acuerdo con sus reglas y procedimientos.

   c. En cualquier caso en que JAMS consolide un grupo de 75 o más arbitrajes individuales, el árbitro seleccionará entre cinco y diez "casos de prueba" para juzgarlos por arbitraje de manera acelerada. Durante la tramitación de estos casos de prueba, no se pueden presentar casos de arbitraje adicionales que impliquen cuestiones comunes de hecho o de derecho; sin embargo, cualquier período de prescripción aplicable a estos arbitrajes quedará suspendido durante la tramitación de los casos de prueba.

5. **ELECCIÓN DE LA LEY APLICABLE.**
   Las disposiciones de arbitraje de este Acuerdo y cualquier arbitraje tramitado de conformidad con los términos de este Acuerdo se regirán por la Ley Federal de Arbitraje (Código de los Estados Unidos (U.S.C.) Número 9 Secciones 1-16). A este respecto, las partes reconocen que este Acuerdo implica una transacción realizada en el ámbito del comercio interestatal. De lo contrario, este Acuerdo y los derechos de las partes en virtud del mismo se regirán e interpretarán de acuerdo con las leyes del Estado de California, excluyendo las reglas sobre conflicto de leyes o elección de la ley aplicable.

6. **SEPARABILIDAD DEL ACUERDO.**
   Si alguna de las disposiciones de este Acuerdo fuera declarada o determinada como ilegal, inaplicable o nula, dicha disposición será inefectiva sólo en la medida en que se considere ilegal, inaplicable o nula, y el resto de la disposición y todas las demás disposiciones seguirán siendo plenamente aplicables.

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