AD1500™
AIR PURIFIER



User Manual

IMPORTANT SAFETY RULES
Read, understand and follow all instructions and safety information in this Manual before installing and using this product.

ENERGY STAR

AIRDoctor®
BY IDEAL LIVING

Thank You

Congratulations on purchasing the AirDoctor® 1500 air purifier.

Your AirDoctor 1500 is a powerful air purification system designed to improve your indoor air quality. Its UltraHEPA® filter effectively captures and reduces particles as small as 0.003 microns in size. AirDoctor also comes equipped with a Premium Carbon/VOC Filter specifically designed to reduce Volatile Organic Compounds (VOCs). Get ready to enjoy a healthier and cleaner environment.

PLEASE NOTE: It is crucial that you read and follow all the instructions and safety warnings in this manual for optimal performance of your air purifier and your health and safety.

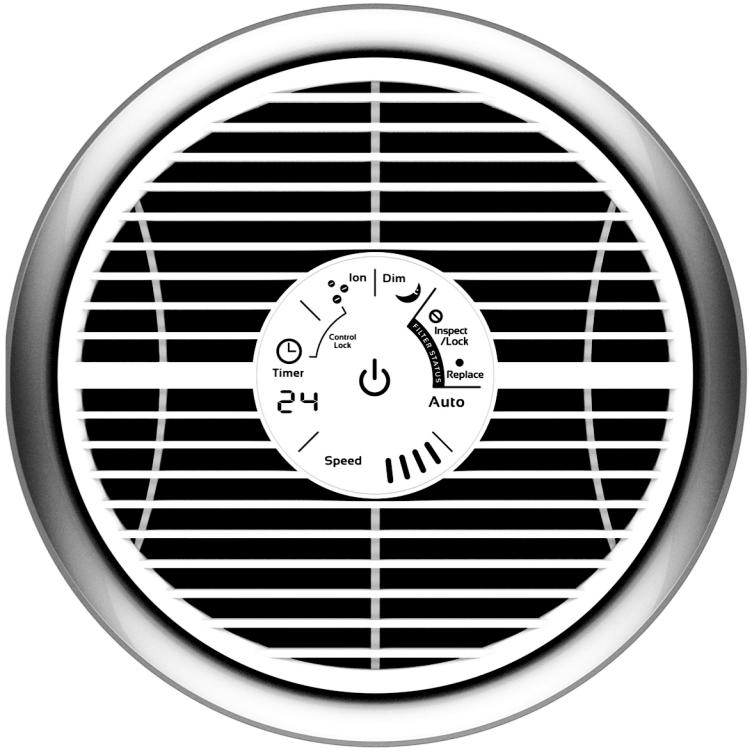


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Specifications

Dimensions:
9.75 inches wide
9.75 inches deep
21 inches tall

Weight:
9.5 lbs

Power Cord Length:
6 feet

Power Consumption:
30 W on the high setting

Important Safety Instructions

⚠ WARNING

- **Safety precautions must always be used when installing and operating this or any electrical or mounted appliance to avoid electrocution or injury from a falling unit.**
- **Read and follow all instructions and warnings before installing or operating this appliance to reduce the risk of injury, electrocution, or fire.**
- **Use this product only as described in this Manual.**
- **To reduce the risk of electric shock or other injury, do not attempt to service this product in any way other than as stated in the "Maintenance" section of this Manual.**
- The AirDoctor Professional Air Purifier is an electrical appliance. Adult supervision is required when operating around children.
- The AirDoctor operates at 120V AC, 60 Hz only.
- The AirDoctor should be installed and used only in a safe and proper location.
  - Do not use the AirDoctor in bathrooms, near sinks or other wet and humid environments, near fireplaces or in areas where flammable or combustible vapors or products may exist.
  - Never install the AirDoctor near or above where children may sleep or play, and always keep it and the cord out of reach of children to reduce the risk of injury to children, including injury from a child grabbing the cord or if the unit were to fall.
  - Do not operate the AirDoctor in a greasy environment such as in the kitchen. The AirDoctor is not intended to filter oil or grease from the air.
  - Do not run the power cord under carpets or cover with throw rugs or other coverings. Do not place cord near a heated surface.
- Always use the AirDoctor safely.
  - The AirDoctor has rotating fan blades inside its housing. Use care when operating and keep all foreign objects, fingers and other body parts, hair, loose clothing and jewelry away from openings.
  - Never touch the AirDoctor or its plug when your hands are wet or you are otherwise exposed to moisture.
  - Never operate the AirDoctor unless it is fully assembled.
  - Always turn off all controls before unplugging the AirDoctor from the outlet.
  - Always turn off all controls and unplug the power cord from the outlet when the AirDoctor is not in use, before cleaning, before inserting and/or removing parts, and before moving it to another location.
  - To reduce the risk of electric shock, the AirDoctor has a polarized plug (one blade is wider than the other). This plug will fit into a polarized outlet only one way. If the plug does not fit into the outlet, contact qualified service personnel to install the proper outlet. Do not alter the plug in any way.
  - Never operate the AirDoctor if the plug or cord is damaged or appears damaged. Only qualified service personnel should replace a damaged power cord.
  - Never use the power cord to pick up, carry, drag, pull or lift the AirDoctor. Do not pull the cord against or around sharp corners and edges. This could result in injury to the user and/or damage to the cord.
  - Always remove the plug from its power outlet by holding onto the plug itself and pulling gently. Never pull on the cord itself to unplug it from its power outlet.
  - Attempting to service the AirDoctor in any way not described in this Manual will void the warranty, could result in considerable damage to the unit, and could cause serious personal injury or death.
- The energy efficiency of this ENERGY STAR certified model is based on the Integrated Energy Factor (IEF), a ratio between the model's PM2.5 CADR and its energy consumption, in terms of CADR/Watt.

FAILURE TO FOLLOW THE SAFETY AND OTHER INSTRUCTIONS IN THIS MANUAL COULD RESULT IN SERIOUS INJURY OR DEATH

Important Safety Instructions

⚠ WARNING



Install Appliance and Cord Out Of Reach Of Children And Pets

To Avoid Risk Of Harm From Electrocution or From Children Touching/Pulling the Unit or Cord, or From a Falling Unit

- Never install unit near or above where children may sleep or play
- Follow all installation instructions carefully
- After installation confirm unit is secure and can not fall

FAILURE TO FOLLOW THE SAFETY AND OTHER INSTRUCTIONS IN THIS MANUAL COULD RESULT IN SERIOUS INJURY OR DEATH



Risk of Electrical Shock

Read And Follow All Instructions In This Manual For Safe Use Of This Electric Appliance

- Turn off controls and unplug unit when not in use
- Never use near water or with wet hands
- Supervise when operating around children

FAILURE TO FOLLOW THE SAFETY AND OTHER INSTRUCTIONS IN THIS MANUAL COULD RESULT IN SERIOUS INJURY OR DEATH



Rotating Fan Blades

Keep Fingers, Hair, Loose Clothing, Jewelry And Foreign Objects Away From Openings To Avoid Injury

FAILURE TO FOLLOW THE SAFETY AND OTHER INSTRUCTIONS IN THIS MANUAL COULD RESULT IN SERIOUS INJURY OR DEATH

Before Using Your AirDoctor

Remove protective bag from filter.

Make sure the unit is turned off and unplugged. With the rear of the unit facing towards you, pull the filter cover towards you at the upper end and remove.

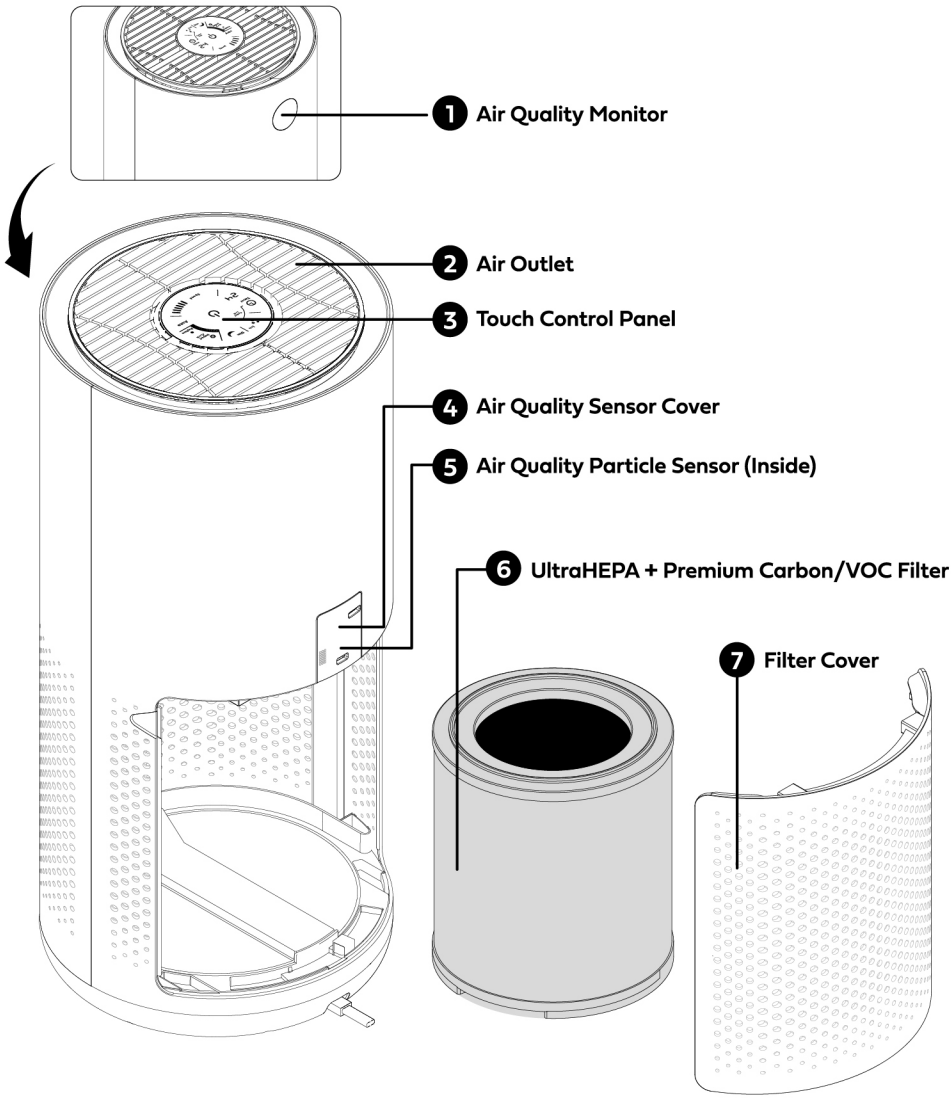
Uninstall the filter and remove it from the protective bag. Reinstall the filter, lock the filter plate and close the rear filter cover. Your AirDoctor is ready to use.



Knowing Your AirDoctor 1500 Air Purifier

Main Parts

1. Air Quality Monitor: The display will change color depending on air quality.
2. Air Outlet
3. Touch Control Panel
4. Air Quality Sensor Cover
5. Air Quality Particle Sensor
6. UltraHEPA® + Premium Carbon/VOC Filter
7. Filter Cover

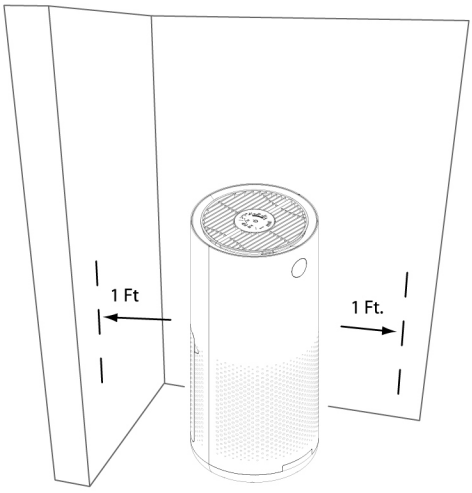


Proper Usage

Please note: Make sure the filter is properly installed before use. If the filter is not installed properly, the AirDoctor will not operate effectively.

1. Keep both sides of the unit more than 1 foot away from a wall.
2. Do not blow air from a fan or air conditioner directly into the air purifier.
3. Do not place the unit where the air inlet or outlet grill could come in contact with curtains or drapery.
4. Place the unit close to the source of air pollution to improve indoor air quality effectively.
5. Always place/keep the unit on the floor/ground.

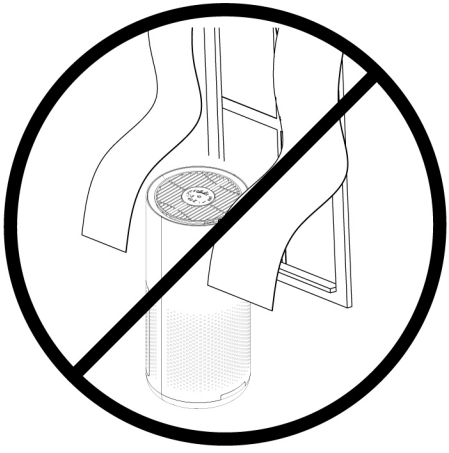
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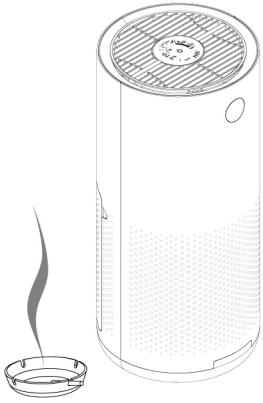
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Product Benefits

The Revolutionary AirDoctor Air Purifier Cleans Air with UltraHEPA® Filtration.

The AirDoctor professional air purifier boasts many great features:

- UltraHEPA Filter reduces particles in the air.
- High-quality Premium Carbon/VOC Filter reduces VOCs (Volatile Organic Compounds).
- Powerful and quiet fan has four speed settings so you can select the desired cleaning level.
- Air Quality Monitor shows current air quality.
- Auto Mode automatically adjusts fan speed depending on air quality.
- A 24-hour time to schedule the shut-off of the unit, from 1-24 hours.
- Built-in ionizer revitalizes air with optional on/off selection
- Night mode dims the control panel light when you sleep.
- Replace and Check Filter Indicator lights.
- Low power consumption, energy efficient.
- Control Lock feature to avoid accidental changing of setting.

Replacement Filter

- AD1500 UltraHEPA® + Premium Carbon/VOC Filter.

Air Quality Monitor

The AirDoctor features an Air Quality Monitor that continuously monitors the quality of air in a room. The LED light located on the front will light up according to the air quality. The Air Quality Monitor is able to show three air quality levels.

BLUE = Good air quality / **ORANGE** = Moderate air quality / **RED** = Poor air quality

You can choose to set the AirDoctor to Auto. This will enable the AirDoctor to adjust the fan speed according to the air quality. In Auto Mode, the fan speed will be adjusted as follows:

Good Air Quality = Fan Speed 1

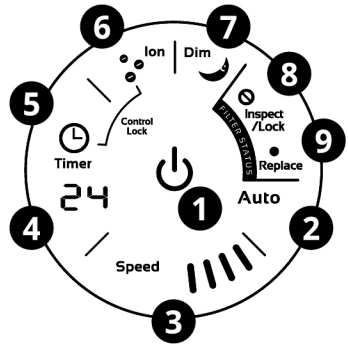
Moderate Air Quality = Fan Speed 2

Poor Air Quality = Fan Speed 3 and 4



Product Features

Control Panel



1. **Power Control**

   As soon as you press the power button ⏻, the AirDoctor will start in Auto Mode. Once Auto Mode has been activated, it will start up in the high-speed mode, the sensor will start to detect the amount of particulate matter in the air. As the particles are detected, the AirDoctor will automatically adjust to the purification speed (fan speed) that is appropriate to the particulate contamination in the room.

   In most cases, we recommend that you leave the AirDoctor in Auto Mode. For other purification modes, see below.

2. **Auto Mode**

   The AirDoctor is equipped with an air quality sensor to monitor the quality of your air. Simply press the **Auto** button to activate the air-monitoring system. The monitor will test the air quality and automatically adjust the fan speed to reduce the air contaminants. The front of the unit is equipped with **LED lights** to notify you of the air quality; **RED** for poor, **ORANGE** for moderate and **BLUE** for good quality air.

3. **Fan Speed Control**

   The AirDoctor has four different fan speed settings: Low, Medium, High and Boost. Each speed is indicated by the number of bars lighted when the setting is chosen. The speed selected determines how rapidly you want to clean the air. **Speeds 1** and **2** are great for everyday use. **Speed 3** is great for areas with more airborne contaminants (such as excessive smoke, pet dander, etc.) or areas used frequently by allergy sufferers. **Speed 4** is best used for shorter bursts of time when you want to rapidly purify the air.

4. **24-Hour Timer Display**

   The timer display shows the number of hours set for the timer.

5. **Timer Control**

   The AirDoctor air purifier can be programmed to turn off after a preset amount of time. Press the "**TIMER**" button to program the timer. Each press will add 1 hour up to a total of 24 hours. Keeping the button pressed will automatically increase to 24 hours, 1 hour at a time. To turn off the timer, cycle through the numbers until you reach the beginning, and no numbers show on the display.

6. **Ionizer**

   The ionizer will generate negative ions. This helps boost filtration performance by causing contaminants to clump together and making them easier to capture, while also creating a fresh air feeling. Press the **Ion** button to turn on the Ionizer. Press it again to turn it off.

7. **Dim Mode**

   If the LED lights are too bright, activate the "**Dim Mode**" to turn them off.

8. **Check Filter Indicator Light**

   The Check Filter Indicator Light is a cross symbol ⊘ that will flash red when the filter plate is not locked or the filter is not recognized by the unit. Please check the following: • The filter plate is locked. • Filter is inserted in the correct orientation. The sticker should be on top. • Your filter is inserted all the way in. • You are using a genuine AirDoctor filter.

9. **Replace Filter Indicator Light**

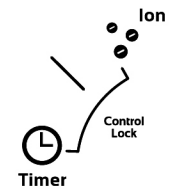
   The Replace Filter Indicator Light is a solid red light that will turn on to indicate that it is time to replace your filter. After changing your filter the light should turn off automatically.

Control Lock feature

The AirDoctor has a Control Lock feature to prevent a person (child) or a pet from interrupting the running mode by accident. When the Control Lock feature has been activated, none of the buttons on the control panel will work. The only way to change any setting is to deactivate the Control Lock feature or to unplug the AirDoctor.

To activate Control Lock feature

- Press **"Timer"** and **"Ion"** at the same time for **3 seconds**
- This may be done at any time while the AirDoctor is running, including on Dim mode



To deactivate Control Lock feature

- Press **"Timer"** and **"Ion"** at the same time for **3 seconds**

Maintenance

The AirDoctor air purifier requires minimal maintenance. The high-quality UltraHEPA® + Premium Carbon/VOC Filter lasts up to 6 months, depending on use and environment conditions.

Before replacing the filter of your AirDoctor air purifier, turn off and unplug the unit from the electrical outlet, and read all safety instructions and important warnings in this owner's manual.

Replacing the Filter:

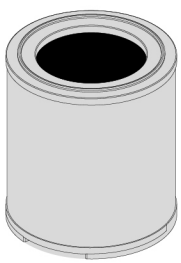
1. Make sure the unit is turned off and unplugged. With the rear of the unit facing towards you, gently pull the upper end of the filter cover towards you (as shown) and remove it.
2. Slide the **ORANGE** filter lock lever to the right to unlock the filter plate.
3. Remove the UltraHEPA® + Premium Carbon/VOC Filter by lifting and pulling the tabs on top and bottom of the filter.
4. Insert your new UltraHEPA® + Premium Carbon/VOC filter by following the arrows on the top label.
5. Slide the **ORANGE** filter lock lever to the left to lock the filter plate. Next, insert the bottom of the filter cover. Then align the upper part of the filter cover and snap it back into position.

The importance of Genuine AirDoctor Replacement Filters!

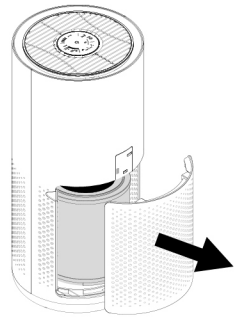
Genuine AirDoctor replacement filters are guaranteed by AirDoctor and independently tested to remove dangerous airborne contaminants. Generic (third-party) aftermarket filters may be of questionable quality and may not be tested for effectiveness. They are also not certified to work with AirDoctor. For air quality you can trust, and to maintain the optimal performance you depend on from AirDoctor, always use genuine AirDoctor replacement filters.

Notice: Damage caused by third party replacement filters is not covered by your warranty.

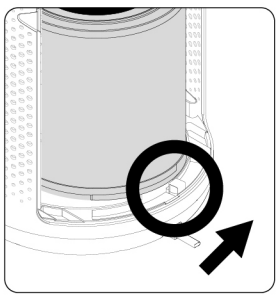
UltraHEPA® + Premium Carbon/VOC Filter



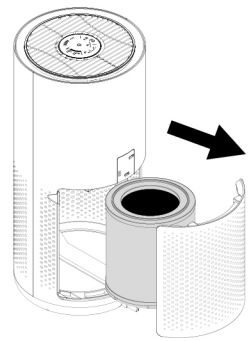
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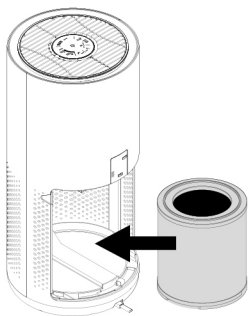
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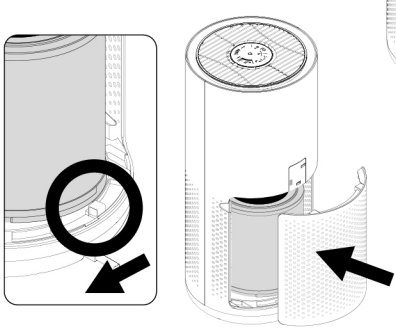
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Maintenance

Sensor Cleaning Maintenance

The AirDoctor is designed with an air quality sensor to track the quality of your air. Over time, the sensor can become dirty and may require cleaning. The main symptom of a dirty air quality sensor is when the LED air quality monitor display remains frozen on one color light. In order to clean it, follow the instructions below.

1. Power off and unplug unit. (Fig. 1)
2. Locate and open the air quality sensor cover located on the rear of the unit. (Fig. 2)
3. Locate the lens of the air sensor located inside the air sensor. (Fig. 3)
4. Use one end of a cotton swab to wipe the lens and remove any debris. Repeat as needed. (Fig. 4)

   Caution: Do not scratch the lens with a hard object.

Figure 1

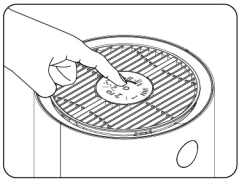


Figure 2

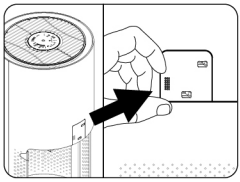


Figure 3

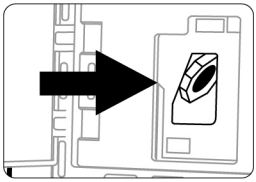
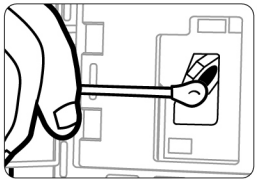


Figure 4



FAQ & Troubleshooting

Before contacting our Customer Service department, please try the following solutions:

QUESTION	ANSWER
How often should I change the filter?	The filter should be replaced every 6 months.
Can I wash my filters?	It is important that you never wash your UltraHEPA® + Premium Carbon/VOC Filter. Doing so will damage your filters, making them unusable. We recommend vacuuming your filter every 4 weeks.
How long is the power cord?	6 feet

To order replacement filters, go to airdoctor.com or call 800.221.2515.

FAQ & Troubleshooting (Cont.)

Before contacting our Customer Service department, please try the following solutions:

QUESTION	ANSWER
How much electricity does AirDoctor use?	AirDoctor is highly energy-efficient, only consuming 30 Watts. While utility costs vary across the country, AirDoctor costs about $30-40 per year to run on Auto Mode 24/7.
Why is the Air Quality Monitor always red?	If you feel that the sensor is consistently displaying a red light (always at a high speed) and never goes back to blue, please clean the air sensor. Follow the instructions on page 9 and see if this causes a color change of the air quality monitor light. If the above did not help, please follow the steps below to test your air sensor: 1. Move the AirDoctor into a small unused room like a closet or bathroom and make sure windows and doors are closed. Then turn the AirDoctor on the high-speed setting. Let it run on high for 60 minutes. 2. After running on high for 60 minutes switch the unit to **AUTO** and run for an additional 60 minutes. 3. Now check to see if the LED light has changed color. 4. If the air quality monitor LED light did not change color, please contact Customer Service.
Why is the Air Quality Monitor always blue?	The blue light indicates that AirDoctor is maintaining healthy air quality. We recommend that you keep the unit in Auto Mode as it will automatically adjust to the purification needs of the room. If you feel that the sensor is no longer working, please try the following test: 1. Turn on the AirDoctor and let it run for 10 minutes. 2. Locate the air sensor on the left side of the air purifier. It's behind a small door. 3. Then, light up a match/candle and blow it out and make sure the smoke is directed towards the air sensor. You can also try to take an old pillow and fluff it next to the sensor. 4. After you've blown up the smoke near it, the light on your AirDoctor should turn orange/red within a minute or so. 5. If the air quality monitor LED light did not change color, please contact Customer Service.
I replaced the filter, but the Inspect/Lock Filter Light is flashing and fan does not turn on.	1. Please check that your replacement filter is a genuine AirDoctor replacement filter. Generic (third-party) filters are not certified to work with your AirDoctor unit. 2. Please ensure that the filter plate is locked. This can be done by moving the orange lever all the way to the left. 3. Please check that the filter is inserted correctly. The sticker should be on top. 4. If none of these work, please contact Customer Service.

AirDoctor 1500 Air Purifier
One-Year Limited Warranty

Your AirDoctor professional air purifier is warrantied to be free from defects in materials and workmanship for one year from the original purchase date. Should the product have a defect in materials or workmanship, we will repair or replace it without charge to you (a shipping and processing fee will apply). To obtain service under warranty, simply call our Customer Service center toll-free at **800.221.2515.**

This warranty does not cover damage caused by accident, misuse or any use other than as intended and described in this product manual, or damage resulting from failure to maintain and clean this product as specified in this product manual. This warranty applies only to the original purchaser of the AirDoctor 1500 professional air purifier. This warranty does not cover the filters.

AirDoctor UltraHEPA + Premium Carbon/VOC Filter 30-Day Limited Warranty

Your AirDoctor filter is warrantied to be free from defects in material and workmanship for 30 days from the original purchase date. AirDoctor will replace a defective filter at no charge to you and cover any shipping charges. The limited warranty covers normal use only.

ALL EXPRESS AND IMPLIED WARRANTIES FOR THIS PRODUCT, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO THE WARRANTY PERIOD, AND NO WARRANTIES, WHETHER EXPRESS OR IMPLIED, WILL APPLY AFTER THIS PERIOD.

Some states do not allow limitations on the duration of implied warranties, so the above limitation may not apply to you. While this warranty gives you specific legal rights, you may also have other rights which may vary from state to state.

Customer Service Contact Information:

AirDoctor

800.221.2515 | airdoctor.com

P.O. Box 9159 | Van Nuys, CA | 91409-8291

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AIRDoctor® BY IDEAL LIVING

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Arbitration Agreement

ALTHOUGH DISPUTES WITH OUR VALUED CUSTOMERS ARE RARE, IN THE UNLIKELY EVENT OF A DISPUTE, WE HAVE ESTABLISHED THIS ARBITRATION AGREEMENT.

PLEASE READ THIS AGREEMENT CAREFULLY. YOU ACCEPT THE TERMS OF THIS AGREEMENT BY RETAINING THE PRODUCT(S) SHIPPED IN CONNECTION WITH THIS AGREEMENT (THE "PRODUCTS") FOR MORE THAN THIRTY (30) DAYS AFTER RECEIPT. IF YOU DO NOT AGREE TO THE TERMS OF THIS AGREEMENT, YOU MAY RETURN THE PRODUCT TO COMPANY WITHIN THIRTY (30) DAYS OF RECEIPT FOR A FULL REFUND.

THIS ARBITRATION AGREEMENT ("AGREEMENT") AFFECTS YOUR LEGAL RIGHTS AND REMEDIES BY PROVIDING THAT DISPUTES BETWEEN YOU AND THE MANUFACTURER, DISTRIBUTOR AND/OR SELLER OF THIS PRODUCT (COLLECTIVELY, "COMPANY"), MUST BE RESOLVED THROUGH BINDING ARBITRATION OR IN SMALL CLAIMS COURT (IF THE DISPUTE QUALIFIES), BUT NOT OTHER COURTS. IT ALSO PROVIDES THAT ANY DISPUTE CANNOT BE RESOLVED IN A CLASS ACTION OR OTHER PROCEEDING WHERE YOU REPRESENT OTHER PERSONS OR OTHER PERSONS REPRESENT YOU, AND THAT NO CLASS OR REPRESENTATIVE ARBITRATIONS ARE PERMITTED. PLEASE CAREFULLY READ ALL TERMS IN THIS AGREEMENT.

1. **RESOLUTION OF CLAIMS OR DISPUTES.**
   Any claim or dispute between you and the Company (or any of the Company's subsidiaries or affiliates) arising out of or relating in any way to the Product or this Agreement shall be resolved through (a) final, binding arbitration, or (b) adjudication in small claims court in Los Angeles County. If you choose arbitration, this arbitration obligation is reciprocally binding on both you and the Company and applies regardless of whether the claim or dispute involves a tort, fraud, misrepresentation, product liability, negligence, violation of a statute, or any other legal theory. Both you and the Company specifically acknowledge and agree that, if you choose arbitration, you waive your right to bring a lawsuit based on such claims or disputes and to have such lawsuit resolved by a judge or jury.

2. **LIMITATION OF LEGAL REMEDIES.**
   All arbitrations under this Agreement shall be conducted on an individual (and not a class-wide) basis, and an arbitrator shall have no authority to award class-wide relief. You acknowledge and agree that this Agreement specifically prohibits you and the Company from commencing arbitration proceedings as a representative of others or joining in any arbitration proceedings brought by any other person. The parties agree that no class or representative actions of any type are permitted.

3. **ARBITRATION PROCEDURES.**
   a. BBefore instituting an arbitration, if you have any dispute, we strongly encourage you to contact the Company to try to resolve the matter by calling 800.218.3560, although you are not required to do so.

   b. Prior to filing an arbitration demand, you and the Company agree that the demanding party will serve on the other party a written notice of dispute, individually signed and sworn under penalty of perjury. In addition to stating the particular circumstances of the demand, the notice of dispute will offer the party on whom it is served the opportunity to engage in mediation, at the cost of the Company, to address the dispute. You and the Company agree that any notice of dispute that is substantially similar to a previously filed notice will be invalid.

   c. The arbitration of any claim or dispute under this Agreement shall be conducted in accordance with the expedited procedures set forth in the JAMS Comprehensive Arbitration Rules and Procedures as those Rules exist on the date you receive the Product, including Rules 16.1 and 16.2 of those Rules. These rules and procedures are available by calling JAMS or by visiting its web site at jamsadr.com. The arbitration of any claim or dispute under this Agreement shall be conducted by an arbitrator who has at least five years of experience conducting arbitrations.

   d. The arbitration of any claim or dispute under this Agreement shall be conducted in the State of California or, if the dispute arose outside of California, you have the option to conduct the arbitration in the jurisdiction where the dispute arose. For claims of $10,000 or less, you may choose whether the arbitration proceeds in person, by telephone, or based only on submissions.

   e. Judgment of the court shall be entered on the award rendered by the arbitrator in any court having jurisdiction.

   f. The Company shall pay costs for the arbitration of claims, including any JAMS Case Management Fee and all professional fees for the arbitrator's services. The Company shall pay the fees and costs of its own counsel, experts and witnesses and shall not be able to recoup them from you even if you do not prevail in the arbitration. Unless otherwise provided by law, you acknowledge and agree that you shall pay the fees and costs of your own counsel, experts and witnesses, and any applicable filing fees. You and the Company can agree, however, that the arbitrator may issue an award of costs or fees upon a finding that either the substance of the claim, the defense, or the relief sought, is frivolous or brought for an improper purpose.

4. **MASS ARBITRATION PROCEDURES.**
   a. JAMS Mass Arbitration Procedures and Guidelines (the "Guidelines") will apply in the case of Mass Arbitration as defined in Procedure 1(c) of the Guidelines.

   b. Nothing in this Agreement shall be construed to prevent JAMS from consolidating arbitrations involving common issues of fact or law in accordance with its rules and procedures.

   c. In any instance where JAMS consolidates a group of 75 or more individual arbitrations, the arbitrator will select between five and ten "test cases" to be arbitrated on an expedited basis. During the pendency of these test cases, no additional arbitrations involving common issues of fact or law may be filed; however, any limitations periods applicable to these arbitrations will be tolled during the pendency of the test cases.

5. **CHOICE OF LAW.**
   The arbitration provisions of this Agreement and any arbitration conducted pursuant to the terms of this Agreement shall be governed by the Federal Arbitration Act (9 U.S.C. Secs. 1-16). In this respect, the parties acknowledge that this Agreement involves a transaction conducted in interstate commerce. Otherwise, this Agreement and the rights of the parties hereunder shall be governed by and construed in accordance with the laws of the State of California, exclusive of conflict or choice of law rules.

6. **SEVERABILITY.**
   If any provision of this Agreement is declared or found to be unlawful, unenforceable or void, such provision will be ineffective only to the extent that it is found unlawful, unenforceable or void, and the remainder of the provision and all other provisions shall remain fully enforceable.

Acuerdo De Arbitraje

AUNQUE LAS DISPUTAS CON NUESTROS VALIOSOS CLIENTES SON INUSUALES, EN EL IMPROBABLE EN CASO DE QUE SURJA UNA DISPUTA, HEMOS ESTABLECIDO ESTE ACUERDO DE ARBITRAJE.

POR FAVOR, LEA CON MUCHA ATENCIÓN ESTE ACUERDO. USTED ACEPTA LOS TÉRMINOS DE ESTE ACUERDO AL CONSERVAR EL PRODUCTO (O PRODUCTOS) ENVIADOS EN CONEXIÓN CON ESTE ACUERDO (LOS "PRODUCTOS") POR MÁS DE TREINTA (30) DÍAS DESPUÉS DE HABERLOS RECIBIDO. SI USTED NO ESTUVIERA DE ACUERDO CON LOS TÉRMINOS DE ESTE ACUERDO, PODRÁ DEVOLVER EL PRODUCTO A LA COMPAÑÍA DENTRO DE LOS TREINTA (30) DÍAS POSTERIORES A HABERLOS RECIBIDO PARA OBTENER UN REEMBOLSO COMPLETO.

ESTE ACUERDO DE ARBITRAJE ("ACUERDO") AFECTA SUS DERECHOS Y RECURSOS LEGALES YA QUE DISPONE QUE LAS DISPUTAS ENTRE USTED Y EL FABRICANTE, DISTRIBUIDOR Y/O VENDEDOR DE ESTE PRODUCTO (COLECTIVAMENTE, "COMPAÑÍA"), DEBERÁN RESOLVERSE MEDIANTE UN ARBITRAJE LEGALMENTE VINCULANTE O EN UN TRIBUNAL DE RECLAMOS MENORES (SI LA DISPUTA CALIFICA), Y NO POR MEDIO DE OTROS TRIBUNALES. TAMBIÉN, DISPONE QUE NO SE PODRÁN RESOLVER LAS DISPUTAS A TRAVÉS DE UNA DEMANDA COLECTIVA U OTRO PROCEDIMIENTO EN EL CUAL USTED REPRESENTE A OTRAS PERSONAS U OTRAS PERSONAS LO REPRESENTEN A USTED, Y QUE NO SE PERMITEN ARBITRAJES COLECTIVOS O DE GRUPO REPRESENTATIVO. POR FAVOR, LEA ATENTAMENTE TODOS LOS TÉRMINOS DE ESTE ACUERDO.

1. **RRESOLUCIÓN DE RECLAMOS O DISPUTAS.**
   Todo reclamo o disputa entre usted y la Compañía (o cualquiera de las subsidiarias o filiales de la Compañía) que surjan o se relacione de alguna manera con el Producto o con este Acuerdo, se resolverá mediante (a) arbitraje vinculante y definitivo, o (b) adjudicación en un tribunal de reclamos menores del Condado de Los Ángeles. Si opta por el arbitraje, esta obligación de arbitraje es recíprocamente vinculante tanto para usted como para la Compañía y se aplicará independientemente de si el reclamo o disputa consistieran de un perjuicio, fraude, falsedad, responsabilidad por productos, negligencia, violación de una ley o cualquier otra teoría legal. Tanto usted como la Compañía reconocen y aceptan específicamente que, si opta por el arbitraje, usted renunciará a su derecho de entablar una demanda con base en dichos reclamos o disputas y de que dicho juicio se resuelva ante un juez o jurado.

2. **LIMITACIÓN DE LOS RECURSOS LEGALES.**
   Todos los arbitrajes en virtud de este Acuerdo se llevarán a cabo de forma individual (y no colectiva), y el árbitro no tendrá autoridad para otorgar una compensación colectiva. Usted reconoce y acepta que este Acuerdo prohíbe específicamente, tanto a usted como a la Compañía, la iniciación de procedimientos de arbitraje en representación de otros o unirse a cualquier procedimiento de arbitraje iniciado por cualquier otra persona. Las partes acuerdan que no se permiten ningún tipo de acciones colectivas ni representativas.

3. **PROCEDIMIENTOS DE ARBITRAJE.**
   a. En el caso de que usted tenga una disputa, le recomendamos encarecidamente que, antes de iniciar un procedimiento de arbitraje, trate de resolver el asunto comunicándose con la Compañía llamando al 800.218.3560, aunque no está obligado a hacerlo.

   b. Antes de iniciar un arbitraje, usted y la Compañía acuerdan que la parte demandante entregará a la otra parte un aviso de disputa por escrito, firmado individualmente y bajo juramento de perjurio. Además de indicar las circunstancias particulares de la demanda, la notificación de disputa ofrecerá a la parte a la que se le notifica la oportunidad de participar en una mediación, a costa de la Compañía, para resolver la disputa. Usted y la Compañía acuerdan que no será válido cualquier aviso de disputa que sustancialmente sea similar a otro aviso presentado anteriormente.

   c. El arbitraje de cualquier reclamo o disputa en virtud de este Acuerdo se llevará a cabo de conformidad con los procedimientos expeditivos establecidos en las Reglas y Procedimientos Integrales de Arbitraje de la organización JAMS, tal como estén en existencia en la fecha en que usted recibe el Producto, incluidas las Reglas 16.1 y 16.2 de esas Reglas. Estas reglas y procedimientos están disponibles llamando a JAMS o visitando su sitio web en jamsadr.com. El arbitraje de cualquier reclamo o disputa en virtud de este Acuerdo será realizado por un árbitro que tenga al menos cinco años de experiencia en tramitar procedimientos de arbitraje.

   d. El arbitraje de cualquier reclamo o disputa en virtud de este Acuerdo se llevará a cabo en el Estado de California o, si la disputa surgió fuera de California, usted tiene la opción de que el arbitraje se lleve a cabo en la jurisdicción donde surgió la disputa. En los reclamos de $10,000 o menos, usted podrá optar por si el arbitraje procederá en persona, por teléfono o sólo basado en la presentación de documentos.

   e. En cualquier tribunal que tenga jurisdicción, la sentencia del tribunal se dictará con base en la decisión emitida por el árbitro.

   f. La Compañía pagará los costos del arbitraje por reclamos, incluyendo toda Comisión por la Gestión del Caso que cobre JAMS y todos los honorarios por los servicios del árbitro. La Compañía pagará los honorarios y costos de sus propios abogados, peritos y testigos y no podrá cobrarle a usted para recuperarlos, incluso si usted no prevalece en el arbitraje. Excepto en los casos en que exista alguna disposición contraria de la ley, usted reconoce y acepta que deberá pagar los honorarios y costos de sus propios abogados, peritos y testigos, y cualquier costo de presentación aplicable. Sin embargo, usted y la Compañía pueden acordar que el árbitro pueda emitir una decisión sobre los costos u honorarios al determinar que el fundamento del reclamo, la defensa o el resarcimiento solicitado es frívolo o se presenta con un propósito indebido.

4. **PROCEDIMIENTOS DE ARBITRAJE MASIVO.**
   a. Los Procedimientos y Directrices de Arbitraje Masivo de JAMS (las "Directrices") se aplicarán en el caso de un Arbitraje Masivo tal y como se define en el Procedimiento 1(c) de las Directrices.

   b. Ninguna de las disposiciones de este Acuerdo se interpretará de modo que impida que JAMS consolide arbitrajes que abarquen cuestiones comunes de hecho o de derecho de acuerdo con sus reglas y procedimientos.

   c. En cualquier caso en que JAMS consolide un grupo de 75 o más arbitrajes individuales, el árbitro seleccionará entre cinco y diez "casos de prueba" para juzgarlos por arbitraje de manera acelerada. Durante la tramitación de estos casos de prueba, no se pueden presentar casos de arbitraje adicionales que impliquen cuestiones comunes de hecho o de derecho; sin embargo, cualquier período de prescripción aplicable a estos arbitrajes quedará suspendido durante la tramitación de los casos de prueba.

5. **ELECCIÓN DE LA LEY APLICABLE.**
   Las disposiciones de arbitraje de este Acuerdo y cualquier arbitraje tramitado de conformidad con los términos de este Acuerdo se regirán por la Ley Federal de Arbitraje (Código de los Estados Unidos (U.S.C.) Número 9 Secciones 1-16). A este respecto, las partes reconocen que este Acuerdo implica una transacción realizada en el ámbito del comercio interestatal. De lo contrario, este Acuerdo y los derechos de las partes en virtud del mismo se regirán e interpretarán de acuerdo con las leyes del Estado de California, excluyendo las reglas sobre conflicto de leyes o elección de la ley aplicable.

6. **SEPARABILIDAD DEL ACUERDO.**
   Si alguna de las disposiciones de este Acuerdo fuera declarada o determinada como ilegal, inaplicable o nula, dicha disposición será inefectiva sólo en la medida en que se considere ilegal, inaplicable o nula, y el resto de la disposición y todas las demás disposiciones seguirán siendo plenamente aplicables.

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